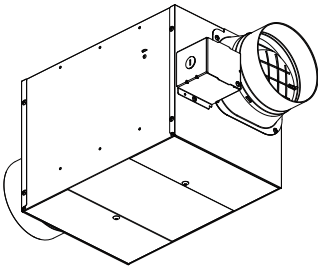


Model No. **FV-13NLFS1**
FV-13NLFSC1



ONLY APPLIES IN QUEBEC, CANADA

Availability of replacements parts, repair services, and information for maintenance or repair

Spare parts



Sub assembly available through authorized parts distributor only

Repair Services



Limited to sub assembly

Information for maintenance or repair



Customer maintenance covered in Owner's Manual

For Quebec: Bill 29 regulation warranty information

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READ AND SAVE THESE INSTRUCTIONS

Thank you for purchasing this Panasonic product.

Read these instructions carefully before attempting to install, operate or service the Panasonic product. Carefully read the "IMPORTANT SAFETY INFORMATION". Failure to comply with instructions could result in personal injury or property damage. Explain to users how to operate and maintain the product after installation and this manual should be presented to users. Retain this manual for future references.

See page 20 for Panasonic Warranty Sheet.

IMPORTANT SAFETY INFORMATION

For Your Safety

To reduce the risk of injury, loss of life, electric shock, fire, malfunction, and damage to equipment or property, always observe the following safety precautions.

Explanation of Symbol Word Panels

The following symbol word panels are used to classify and describe the level of hazard, injury, and property damage caused when the denotation is disregarded and improper use is performed.

⚠ WARNING

Denotes a potential hazard that could result in serious injury or death.

⚠ CAUTION

Denotes a hazard that could result in minor injury.

NOTICE

Denotes a hazard that could result in property damage.

The following symbols are used to classify and describe the type of instructions to be observed.



This symbol is used to alert users to a specific operating procedure that must be followed in order to operate this unit safely.



This symbol is used to alert users to a specific operating procedure that must not be performed.



This symbol is used to alert users not to disassemble the equipment.



This symbol is used to alert users to make sure of grounding when using the equipment with the grounding terminal.

⚠ WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:



Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.



Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.



Installation work and electrical wiring must be done by qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction.



Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) of fuel burning equipment to prevent back drafting. Follow the heating equipment manufacturer's guideline and safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society for Heating, Refrigeration and Air-Conditioning Engineers (ASHRAE), and the local code authorities.



When cutting or drilling into wall or ceiling, do not damage electrical wiring and other hidden utilities.



Do not use replacement parts that have not been recommended by the manufacturer (e.g. parts made at home using a 3D printer).



This unit must be properly grounded.



Do not use this unit with any solid-state speed control device. Solid state controls may cause harmonic distortion which can cause a humming noise.



Do not disassemble the unit for reconstruction. It may cause fire or electric shock.



If this unit is no longer to be used, it must be removed from the ceiling to prevent it from falling.



The ceiling joist or wall stud must be able to withstand a static load of at least five times the weight of the unit.



Do not install this unit with a method that is not approved in the instructions.

CAUTION

- ❗ Follow all local electrical and safety codes, as well as the National Electrical Code (NEC) and the Occupational Safety and Health Administration (OSHA), using UL approved wire nuts.
- ❗ Make sure that the electric service supply voltage is AC 120 V, 60 Hz.
- ❗ The special-purpose or dedicated parts, such as mounting fixtures, must be used if such parts are provided.
- ❗ Please wear gloves to protect hands during installation.
- ❗ To maintain warranty coverage, install this product in an area where the temperature is between 14 °F (–10 °C) ~ 104 °F (40 °C).
- ⊘ This product is intended for residential use only.
- ⊘ The outdoor air (OA) duct Shall be connected directly to the outside. Refer to local for termination location.
- ⊘ For general ventilating use only. Do not use to exhaust hazardous or explosive materials and vapors.
- ⊘ Do not kink the supply wiring.
- ❗ Do not install fan above or inside 45-degree angle projected outwards from the cooking equipment element closest to the unit (Fig. A).

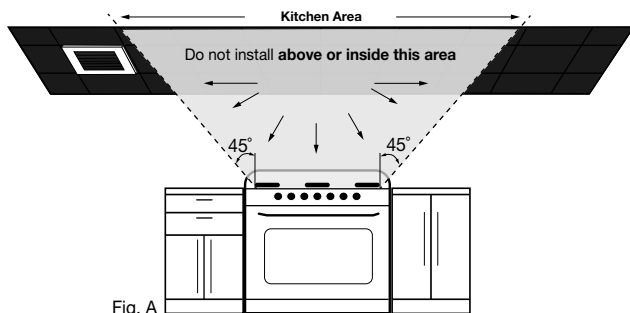


Fig. A

- ❗ Always disconnect the power source before working on or near the fan, motor or junction box.
- ❗ Protect the supply wiring from sharp edges, oil, grease, hot surfaces, chemicals or other objects.

NOTICE

- ❗ Provide make up air for proper ventilation.
- ⊘ Do not connect multiple units in parallel. If two or more units are connected to one switch in parallel, the units may not function.

INSTALLATION GUIDE

1. Do not install the unit where ducts are configured as shown below.



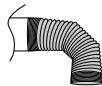
Successive bending



Excessive bending



Squeezed duct



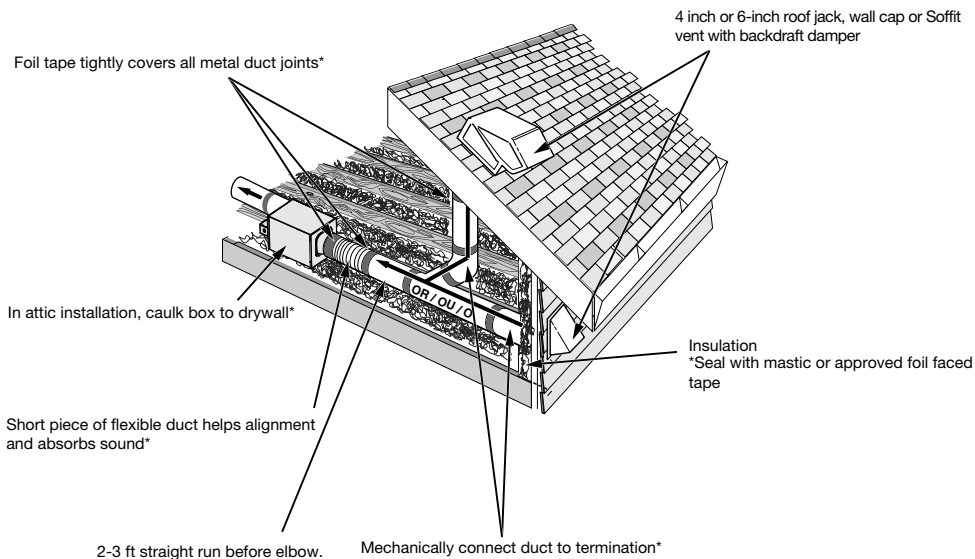
Bend close to duct adaptor

2. The ducting has a strong effect on the air flow, noise and energy use of the fan. Use the shortest, straightest duct routing possible for best performance, and avoid installing the fan with smaller ducts than recommended. Insulation around the ducts can reduce energy loss and inhibit mold growth. Fans installed with existing ducts may not achieve their rated airflow.

3. A circular 6 inch duct is recommended for best performance and proper fan installation.

4. Ensure duct joints and exterior penetrations are sealed with caulk or other similar material to create an air-tight path and to minimize building heat loss and gain and reduce the potential for condensation.

5. Place/wrap insulation around duct and / or fan to in order to minimize possible condensation buildup within the duct, as well as minimize building heat loss and gain.



DESCRIPTION

This product is listed by UL under file No. E78414.

This product uses a sirocco fan driven by a DC motor powered by an integral transformer. The motor is designed to have a long operating life, high dynamic response, higher speed ranges and saving energy. The grille covering the fan body is a spring-loaded, quick removal tape. A damper for preventing air counter flow is provided. The blower uses a high-capacity sirocco fan developed to reduce the noise level.

UNPACKING

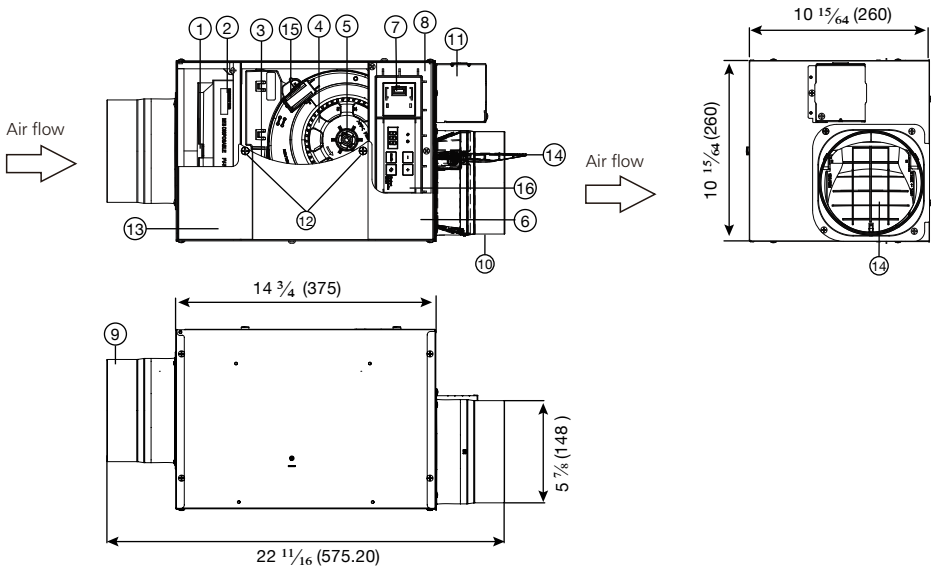
Unpack and carefully remove the unit from carton. Refer to the SUPPLIED ACCESSORIES list to verify that all parts are present.

SUPPLIED ACCESSORIES

Part name	Appearance	Quantity
• Screw (M4 × 8)		6
• Self tapping screws ST4.2 × 20		4
• Hanger		2

DIMENSIONS

• Units: Inches (mm)



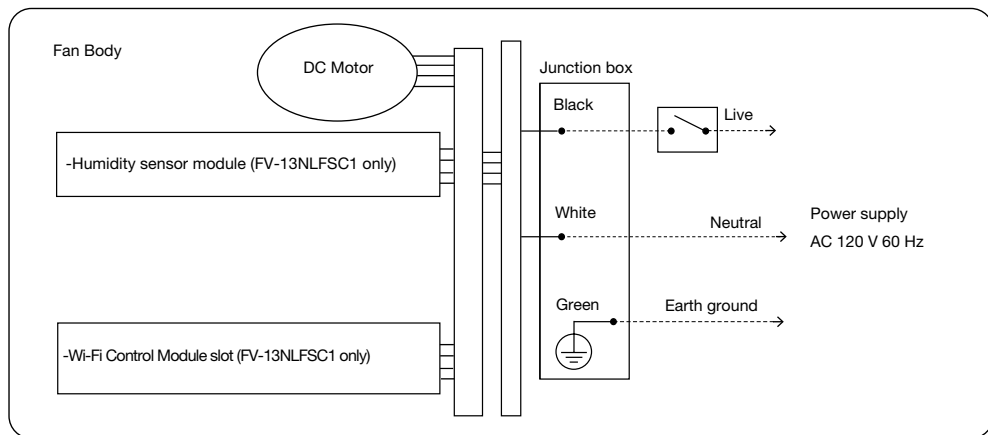
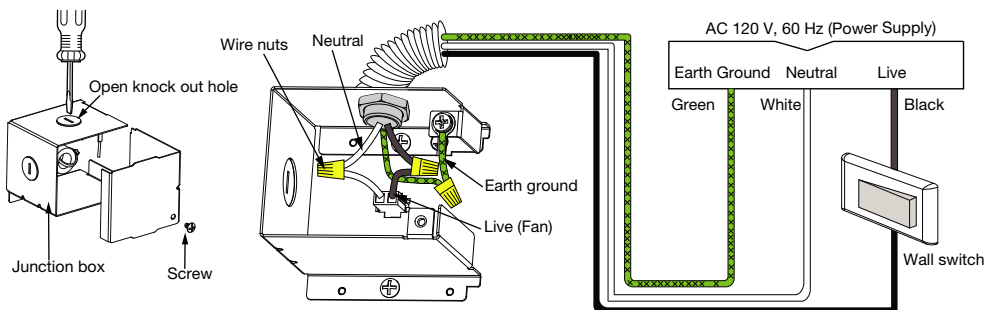
No	Part name	No	Part name
1	Pre-filter	9	OA Outside air Adapter
2	OA Filter MERV13 (not included)	10	SA Supply air adapter
3	Power PCB	11	Junction box
4	Blade	12	Screw
5	Motor	13	Maintenance door
6	Display door	14	Damper
7	Wi-Fi module location (WP100PBA, not included) FV-13NLFSC1, only	15	Humidity sensor location (FV-13NLFSC1,only)
8	Main PCB box	16	Control panel

⚠ WARNING

- ❗ Installation work and electrical wiring must be conducted by a qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction.
- ❗ Before servicing or cleaning the unit, switch power off at service panel and lock the service disconnecting means to prevent power from being

NOTE:

Follow all the local electrical safety codes as well as the National Electrical Code (NEC), using UL approved wire nuts to connect house power wires to ventilating fan wires.



⚠ WARNING

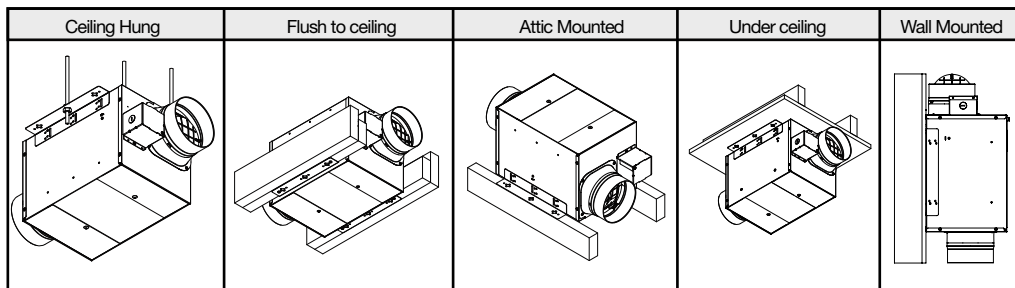
- ❗ Disconnect power supply before installing the unit.
- ❗ Please wear gloves during installation.

⚠ CAUTION

- ❗ To maintain warranty coverage, install this product in an area where the temperature is between 14 °F (-10 °C) ~ 104 °F (40 °C).

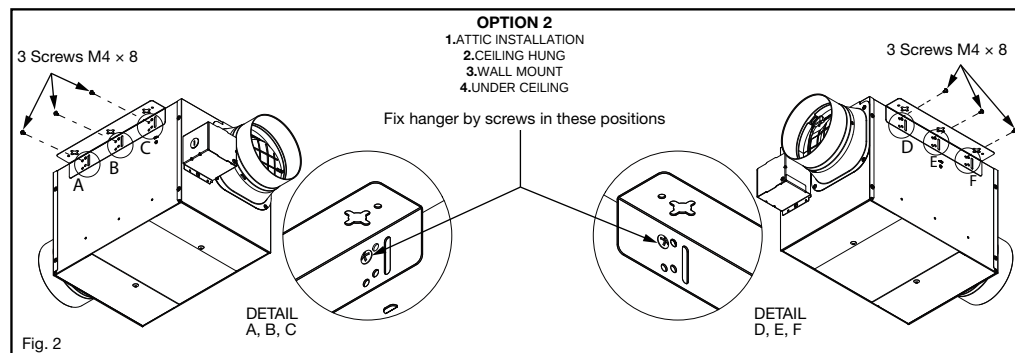
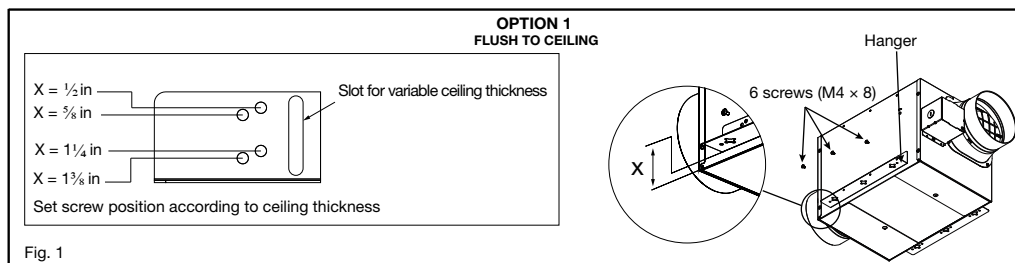
1 Select location

Select a location that provides structural support, duct and electrical access, and a minimum of 14 inches clearance for service. Ensure access to panels, filters, and wiring after installation. Do not install where access is restricted.



2 Hangers options

Install the hangers in accordance with the selected type of installation (option 1 or 2). See Figs. 1 and 2.

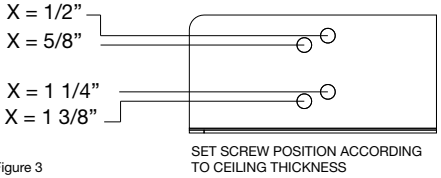


INSTALLATION INSTRUCTION

FLUSH TO CEILING

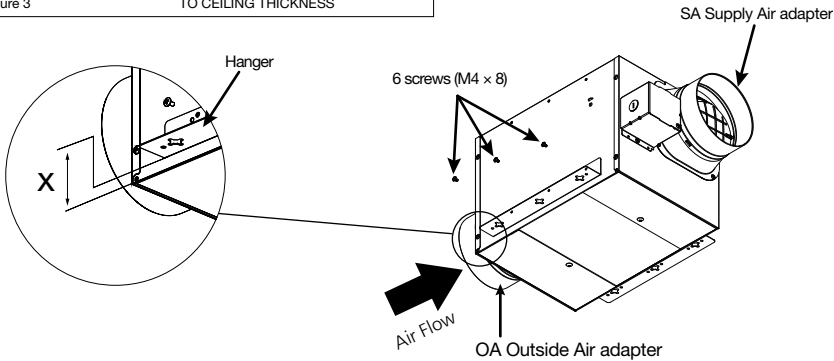
1 Mount hangers

- Set screw position according to ceiling thickness and install the hangers on the unit.



NOTICE

Only for flush to ceiling mount, place the hangers as shown in the figure 1 & 3

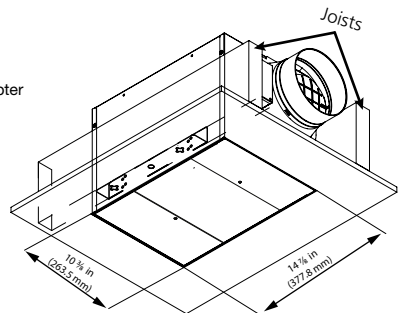
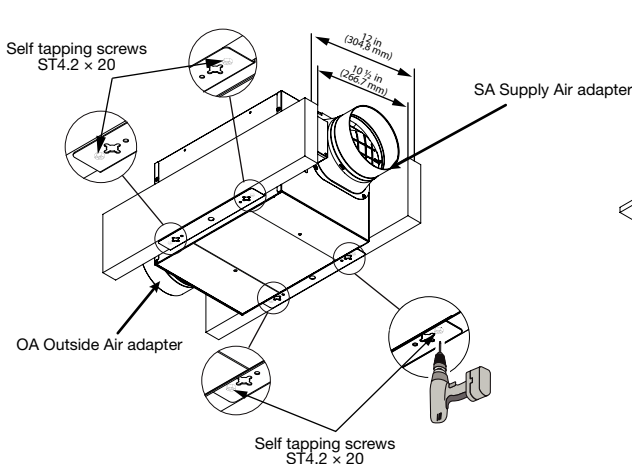


2 Install the unit

- Install the unit between 12-in center to center joists. Do not force the housing into an opening that is too small. If framing does not meet this requirement, use one of the alternate mounting methods described in this manual.
- Secure the unit to a solid structure (studs, joists, or equivalent) using four (4) self-tapping screw (ST4.2 X 20)

NOTICE

- This unit is designed to fit between 10 1/2" joist. If the joists are closer, do not force the unit, choose another installation method.



- Remove junction box cover, secure conduit and connect wire; refer to wire diagram on page 6. install the box cover back.

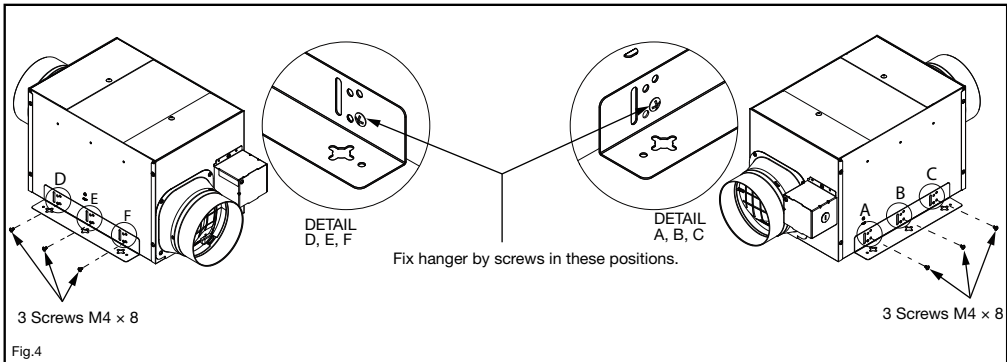
- To continue the installation instructions, see steps 1, 2, 3, 4 (page 13).

INSTALLATION INSTRUCTION

ATTIC MOUNTED

1 Mount hangers

- 1 Set screw position according to Fig.4

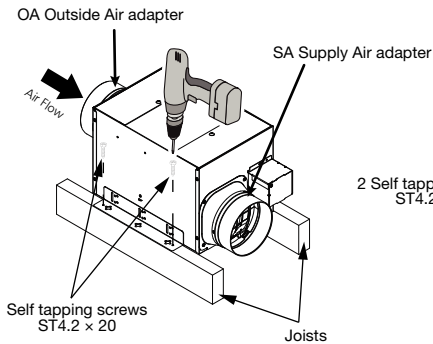


2 Install the unit

- 1 Secure the unit to a solid structure (studs, joists, or equivalent) using four (4) self-tapping screw (ST4.2 X 20)

CAUTION

- 1 To maintain warranty coverage, install this product in an area where the temperature is between 14 °F (-10 °C) ~ 104 °F (40 °C).



2 Self tapping screws
ST4.2 x 20

2 Self tapping screws
ST4.2 x 20

- 3 Remove junction box cover, secure conduit and connect wire; refer to wire diagram on page 6. install the box cover back.

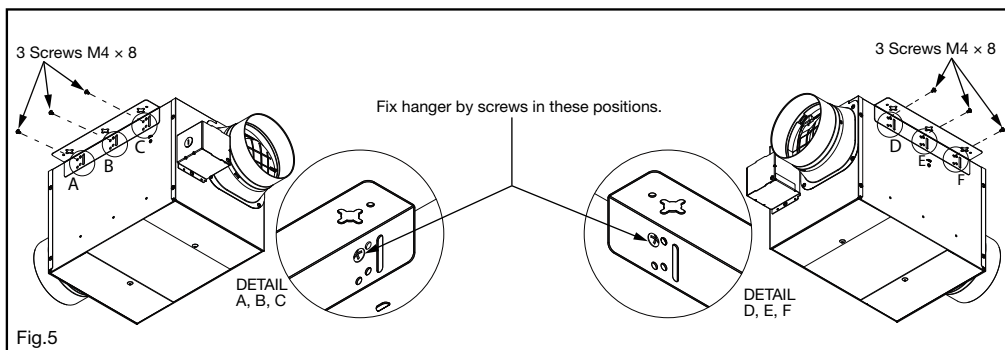
- 4 To continue the installation instructions, see steps 1, 2, 3, 4 (page 13).

INSTALLATION INSTRUCTION

WALL MOUNTED

1 Mount hangers

- 1 Set screw position according to Fig.5

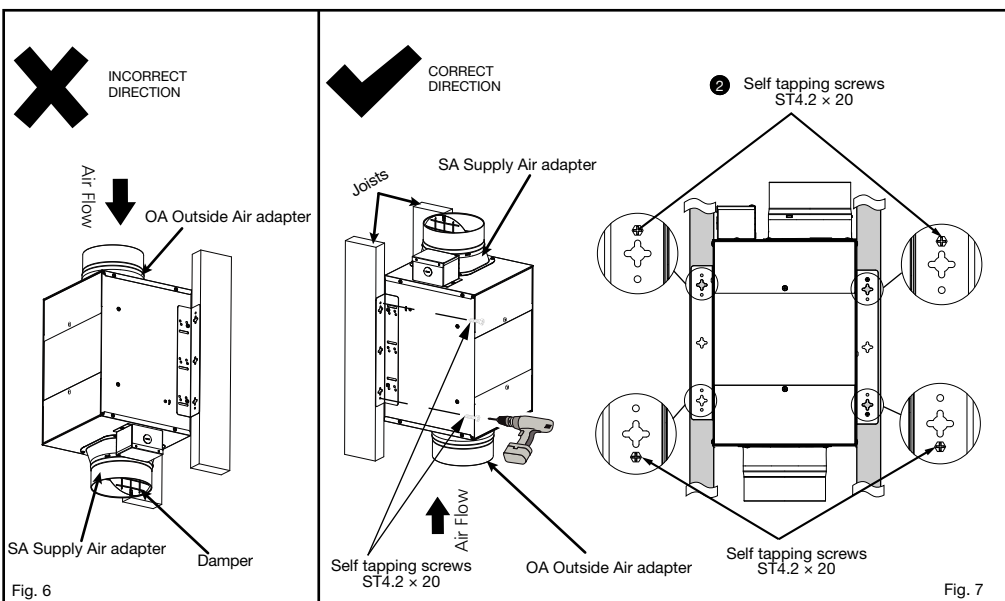


2 Install the unit

- 1 Install the product as correct position shown in Fig. 7
- 2 Secure the unit to a solid structure (studs, joists, or equivalent) using four (4) self-tapping screw (ST4.2 X 20)

CAUTION

Do not install the product as the direction shown in Fig. 6



- 3 Remove junction box cover, secure conduit and connect wire; refer to wire diagram on page 6. Install the box cover back.

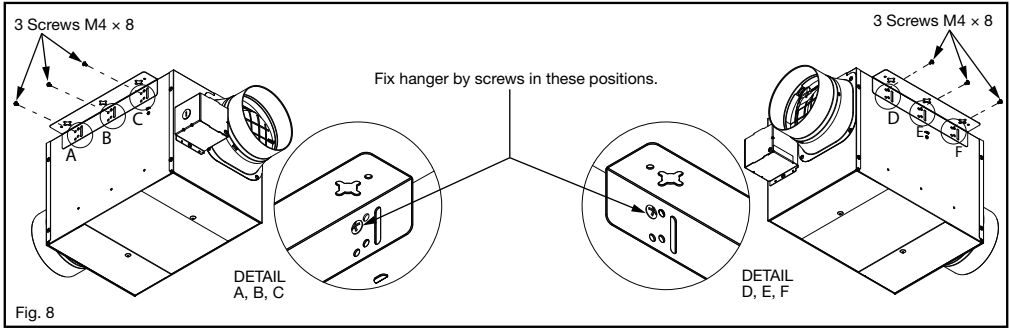
- 4 To continue the installation instructions, see steps 1, 2, 3, 4 (page 13).

INSTALLATION INSTRUCTION

UNDER CELING

1 Mount hangers

- 1 Set screw position according to Fig.8

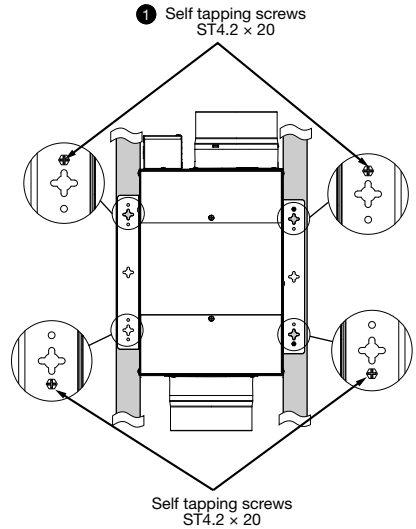
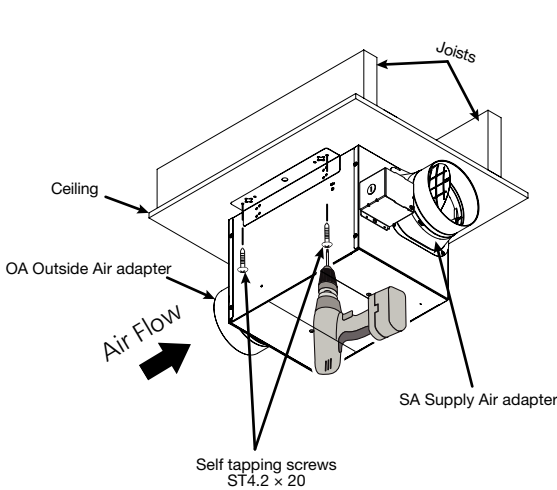


2 Install the unit

- 1 Secure the unit to a solid structure (studs, joists, or equivalent) using four (4) self-tapping screw (ST4.2 X 20)

CAUTION

- ! To maintain warranty coverage, install this product in an area where the temperature is between 14 °F (-10 °C) ~ 104 °F (40 °C).



- 3 Remove junction box cover, secure conduit and connect wire; refer to wire diagram on page 6. install the box cover back.

- 4 To continue the installation instructions, see steps 1, 2, 3, 4 (page 13).

INSTALLATION INSTRUCTION

CEILING HUNG

- 1 Install hanger bolts on ceiling (hanger bolts, nuts, and washers should be M8 or M10; Not included) (Fig. 9).

Dimensional position for hanger bolts

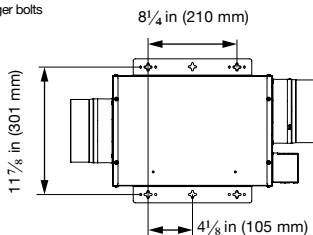
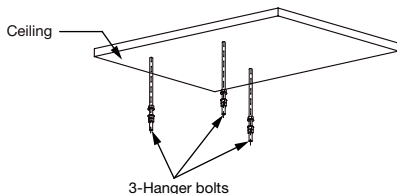


Fig. 9



- 2 Install the product on the hanger bolts as shown on (Fig. 10). Please use a Spirit Level to adjust the unit and ensure that the difference between hangers is ± 2 mm.

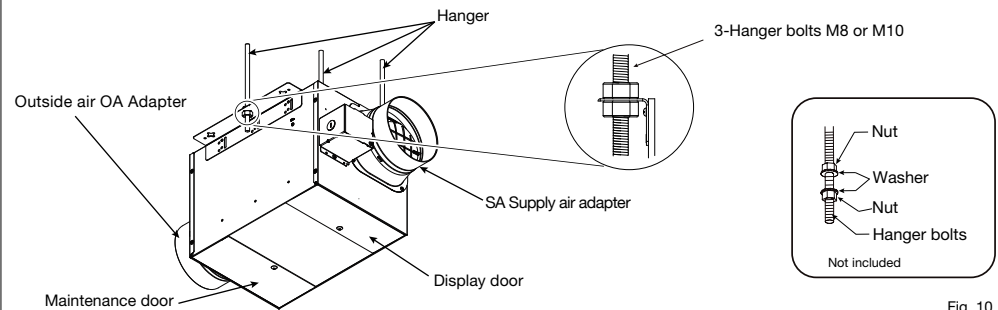
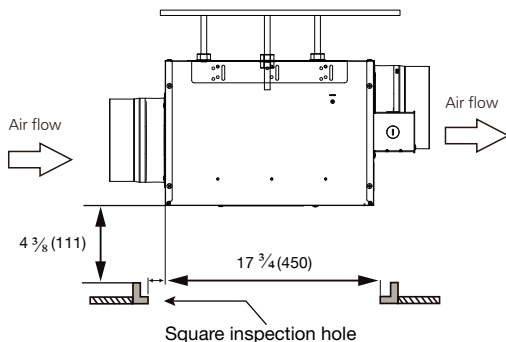
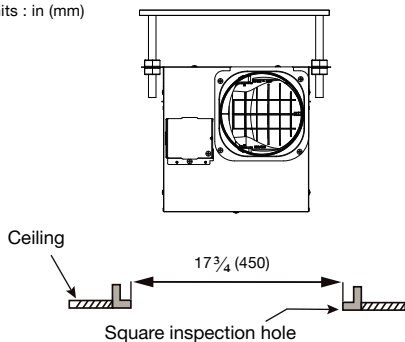


Fig. 10

- 3 Set a square inspection hole of $17 \frac{3}{4}$ in (450 mm) or more under the maintenance door.

Units : in (mm)



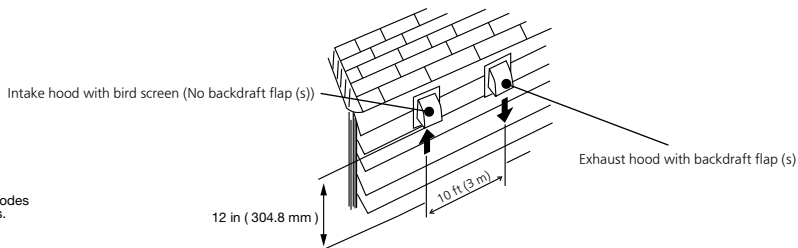
- 4 Remove junction box cover, secure conduit and connect wire; refer to wire diagram on page 6. install the box cover back.

- 5 To continue the installation instructions, see steps 1, 2, 3, 4 (page 13).

⚠ WARNING

The intake side duct must be connected to the outside and at least 10 ft (3 m) away from the exhaust of appliances such as furnace, dryer, fuel burning appliances, etc.

- 1 Install outdoor hood and connect with insulated ducts. Seal hood with caulk or other similar material.



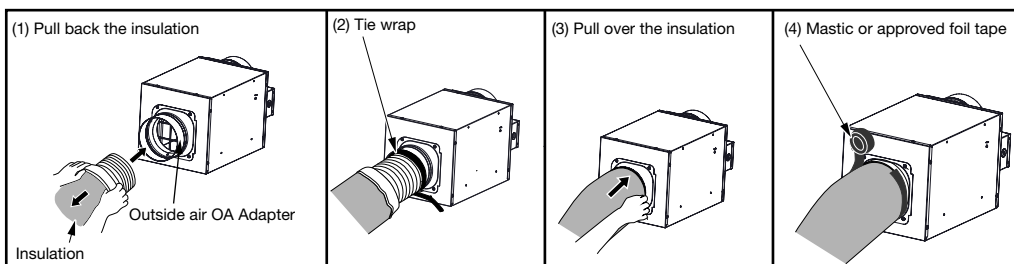
Note

Please refer to the local codes for details and exceptions.

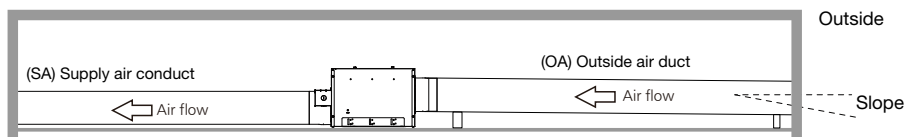
⚠ CAUTION

Place/wrap insulation around ducts and/or fan to minimize possible condensation within the duct as well as heat loss and gain.

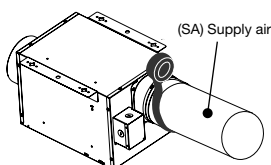
- 2 Install insulated duct to the outside air OA adapter.



- 3 To help prevent condensation or water ingress, install insulated outdoor air (OA) ducts with a slight slope toward the exterior.



- 4 Attach duct (rigid galvanized duct, etc.) to the supply air SA.

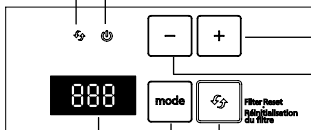


To avoid transmission of vibrations, it is recommended to use a 6-inch section of flexible duct to connect rigid ducts

CONTROL PANEL

Filter indicator (Orange): The indicator will be on when the product accumulated run time reaches 90 days. The alarm will sound once per hour for a period of ten seconds

Running indicator (Green): When the indicator is on, this means the product is running.



+ button: Increase a value

- button: Decrease a value

Filter reset button: Press the button after filter maintenance for resetting accumulated running time

Mode button: Confirm a selection

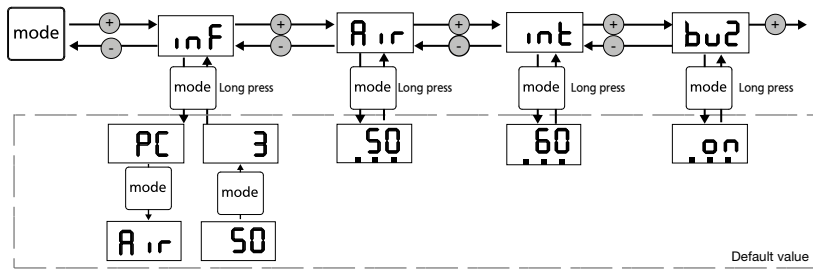
Display: Indicates menu and setting

DISPLAY NAVIGATION

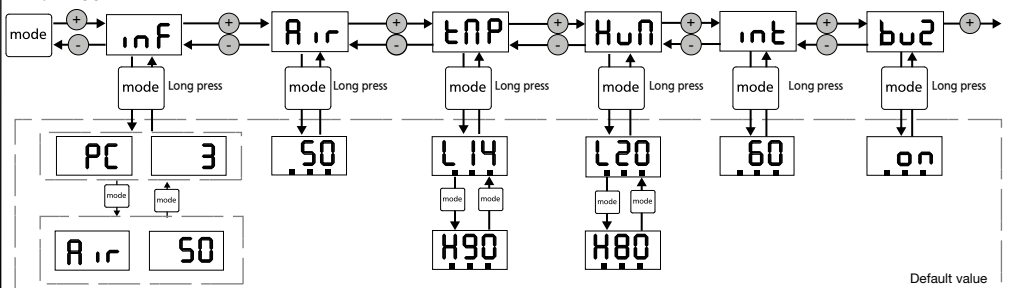
<Display navigation>

Press Mode to enter the settings menu. Use the +/- buttons to scroll through available settings. Press and hold Mode to open the selected setting, then adjust values with +/- . Press and hold Mode again to confirm the selection.

FV-13NLF51



FV-13NLF5C1



InF Information
Air Supply air volume
buZ Buzzer

PC Power consumption
tNP Temperature
Hum Humidity

Int Intermittent runtime

OPERATION

inf	Indicate the status of ventilation	PE : Current power consumption (W) Rir : Current supply air volume (CFM)
Rir	Set the air volume of ventilation	Rir : Set the supply air volume (CFM) by (+/-) button
lNP	Set the temperature	L14 : Use the +/- buttons to set the lower temperature limit between 14 °F (-10 °C) ~ 40 °F (4 °C) (to stop operation). To turn OFF temperature sensor, press the (-) button until L-- appears on the display. H90 : Use the +/- buttons to set the upper temperature limit between 80 °F (26.6 °C) ~ 105 °F (40.5 °C) (to stop operation). To Turn OFF temperature sensor, press the (+) button until H-- appears on the display.
HUN	Set the Humidity	L20 Use the +/- buttons to set the lower humidity limit between 10% ~ 30%. (to stop operation). To turn OFF humidity sensor, press the (-) button until L-- appears on the display. H80 Use the +/- buttons to set the upper humidity limit between 40% ~ 80%. (to stop operation). To turn OFF humidity sensor press the (+) button until H-- appears on the display.
int	Set runtime per hour	Adjustable from 15 to 60 minutes. Default is 60 minutes
bu2	Buzzer alerts user for maintenance or faults	Use the +/- buttons to set Buzzer ON or OFF.

MAINTENANCE

CAUTION

1. Before servicing or cleaning the unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally.
2. Routine maintenance must be performed every 2 or 3 months. Clogged filters may cause condensation on the unit due to air flow reduction.
3. Wear gloves to avoid pinching fingers during maintenance.
4. Pay attention to dust, condensation water, or parts that may drop down when the door is opened.

NOTICE

It is recommended to use the manufacturer's designated filter to ensure performance. Use of non-approved filters may result in equipment damage and reduced airflow performance (CFM).

1

Power off

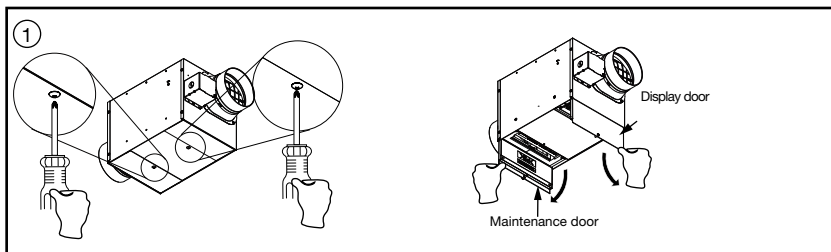
1. **Make sure to read and follow the IMPORTANT SAFETY INFORMATION above before servicing** and confirm that FAN is power off.

(Note)

It is suggested to replace the OA filter every 6 months or as needed depending on the usage. Please fill in beginning time on new OA filters before replacing.

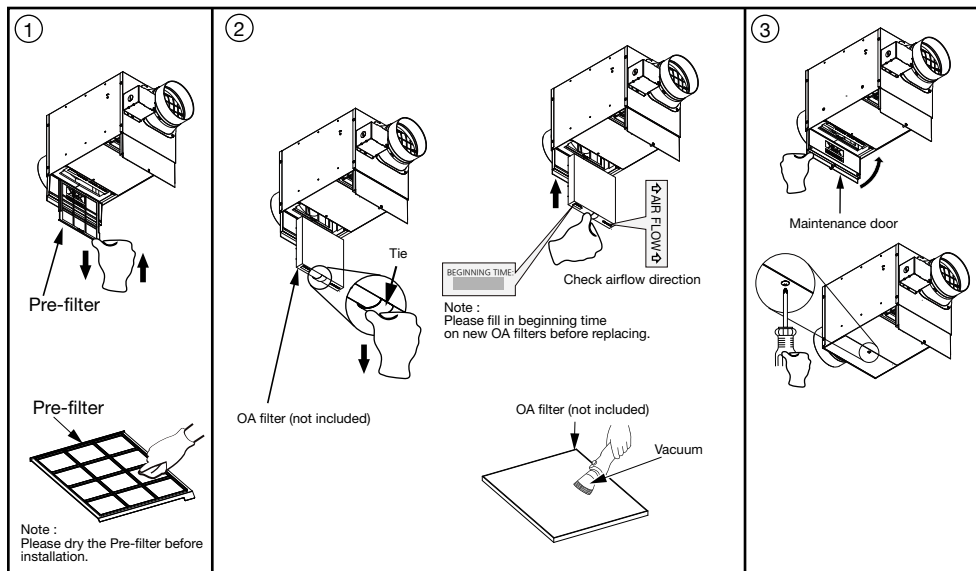
2

1. Open Maintenance door and display door, using a Screw driver.



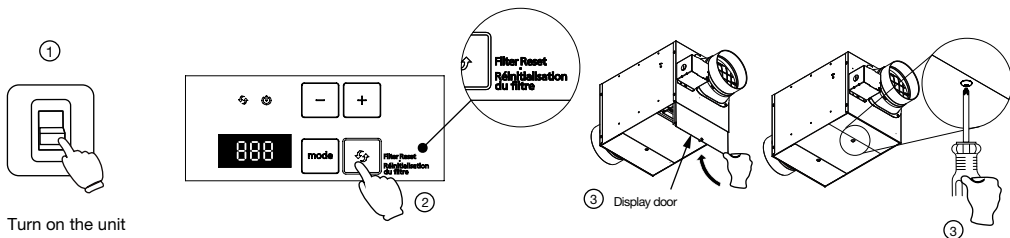
3

1. Pull out the pre-filter, clean it with water every 3 months when the filter indicator (orange) turns on and the buzzer sounds, then reinstall it.
2. Pull out the OA filter, clean it with vacuum cleaner once every 6 months when the filter indicator (orange) turns on and the buzzer sounds, then reinstall it.
3. Close the maintenance door.



4

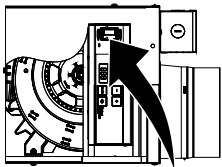
1. Turn ON the unit.
2. Press the filter reset button. The filter indicator light and buzzer will turn OFF.
3. Close the Display door by turning the screw clockwise using a screwdriver.



TROUBLESHOOTING

If a problem is encountered, please investigate it by going through the following items.
If the problem still persists, please disconnect the power and contact the dealer for repair.

Problem	Display	Running Indicator (Green)	Filter Indicator (Orange)	Action
1.- Alarm sounds (10 sec every hour) and Ventilation works.	-	On	On	■ The filters need to be maintained. ■ if you dont want the buzzer notification, see configuration setting (p.15)
2.- Alarm sounds (30 sec every hour) and Ventilation doesn't works.	F20	Blink	Off	■ SA fan motor lock detected (motor unable to rotate normally). ■ Turn the power OFF. ■ Verify that no foreign object is blocking the supply air fan. ■ Restore power. If the error remains, contact an authorized service center.
	F10	Blink	Off	■ OA temperature sensor open circuit or short circuit detected. ■ Turn the power OFF. ■ Check the sensor connector and wiring (if accessible). ■ Restore power. If the error remains, contact an authorized service center.
	F60	Blink	Off	■ Supply airflow failure detected < 10CFM. ■ Turn the power OFF and restore power after correcting the airflow issue. ■ Check and clean the air filters. ■ Inspect the ductwork for blockage, crushed ducts, or closed dampers. ■ Restore normal airflow.
3.- Alarm sounds (30 sec every hour) and Ventilation works.	H60	Blink	Off	■ Supply airflow has dropped below 75% of configured target. ■ Clean the filters. ■ Inspect the ductwork for restrictions or excessive pressure loss. ■ Verify that all air inlets and outlets are unobstructed. ■ Review shutter opening.
	F11	Blink	Off	■ OA humidity sensor error detected. ■ Some humidity-related functions may be unavailable. ■ Turn the power OFF and restore power. ■ If the error remains, contact an authorized service center.
Wi-Fi connection unavailable. Ventilation continues.	—	Normal	Normal	■ Communication between the unit and the Wi-Fi module has been lost. ■ Verify that the Wi-Fi router is operating normally. ■ Check the wireless connection using the mobile application. ■ Restart the unit and reconnect if necessary.



SCAN QR CODE FOR Wi-Fi
MODULE'S INSTRUCTION
OR VISIT WEB SITE

<http://WP100PBA-QR.swidget.com>
www.swidget.com

■ WP100PBA Swidget® Wi-Fi Control Module (sold separately)

Wi-Fi Plug'N Play™ features

- Wireless Plug 'N Play™ control module for Panasonic ventilation products.
- Connect and control Panasonic ventilation products with the Swidget iOS or Android app through 2.4 GHz Wi-Fi and/or Bluetooth mesh.

Swidget app features

- Control the air flow settings of all compatible Panasonic ventilation products with an always-ON or timer.
- View the supply air and exhaust air CFM, temperature and humidity of compatible Panasonic ventilation products.
- Receive notifications for faults, filter replacement and filter cleaning for compatible Panasonic ventilation products.
- Display the energy consumption of compatible Panasonic ventilation products.

CAUTION

- Turn off power at the circuit breaker or fuse and test that the power is off before installing or removing any module.
- Not for use to control medical or life support equipment.
- For INDOOR use only: 0°C - 40°C (32°F - 104°F).
- Module can only be installed in one orientation. Rear alignment pins prevent incorrect installation. Do not forcibly install a module.
- Requires a wireless router and Internet connection for device setup.
- Double check any external Wi-Fi settings for accuracy before using them.
- Actual wireless performance in a home depends on floor plan and router location.

SPECIFICATIONS

Model No	Air direction	Voltage (V)	Frequency (Hz)	Duct Diameter (inches)	Air volume at 0.2" WG (CFM)	Speed (rpm)	Power consumption (W)	Weight lb.(kg)
FV-13NLFS1 FV-13NLFSC1	Supply	120	60	6"	130	1239	17.9	12.5 (5.7)
					120	1202	15.3	
					110	1155	13.2	
					100	1131	11.2	
					90	1097	9.7	
					80	1078	8.8	
					70	1056	7.4	
					60	1041	6.6	
					50	1028	5.9	
					40	1019	5.2	
					30	1014	4.7	
					20	1046	4.4	

Air volume performance based on HVI Procedures 915, 916, 920 using prefilter only.

PRODUCT SERVICE

Warning Concerning Removal of Covers.

The unit should be serviced by qualified technicians only.

Your product is designed and manufactured to ensure a minimum of maintenance.

Should your unit require service or parts, call Panasonic Call Center at 1-866-292-7299 (USA) or 1-800-669-5165 (Canada).

Panasonic Corporation of North America

Two Riverfront Plaza, Newark, NJ 07102

www.panasonic.com

Panasonic Canada Inc.

5770 Ambler Drive, Mississauga, Ontario L4W 2T3

Panasonic Ventilating Fan
Limited Warranty

Panasonic Corporation of North America ("the Warrantor") will, at its sole discretion, replace this product with new parts or exchange this product, free of charge, in the USA, in the event of defects in material or workmanship in accordance to the following:

- ALL Parts: For period of 3 years (36 months)
DC Motor: For period of 6 years (72 months)
LED Light Unit: For period of 5 years (60 months)
Speaker Unit: For a period of 1 year (12 months)

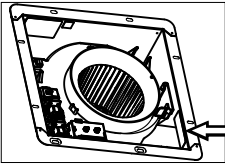
Service, in the USA, can be obtained during the warranty period by contacting the selling Distributor or Panasonic Customer Call Center at 1-866-292-7299, toll free.

This warranty does not cover labor charges for removal and installation of parts. This warranty is extended only to the original purchaser of a new product, which was not sold "as is", who purchased the product either directly from the Warrantor or from the Warrantor's authorized resellers (including authorized retail and Internet-based sellers), unless otherwise prohibited by law.

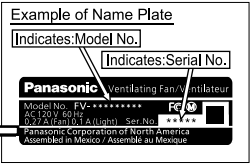
This warranty only applies to products purchased in the United States.

To claim warranty proof of purchase date will be required, in addition to fan model and serial number as shown in the photos below.

Example of display



Ceiling Insert Type Vent-Fan



Name Plate

This warranty only covers failures due to defects in materials or workmanship that occur during normal use and does not cover shipping damages, whether visible or concealed, normal wear or cosmetic damage. The warranty does not cover failures that are caused by products and peripherals not supplied by the Warrantor, or failures which result from accident, misuse, abuse, negligence, mishandling, misapplication, alteration, modification, faulty installation, improper setups or adjustments, improper or lack of maintenance, alterations or modifications, power line surge, improper line voltage, lightning damage, or damage that is attributable to acts of God.

LIMITS AND EXCLUSIONS

There are no express warranties except as listed above. THE WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF GOODWILL, PROFITS OR REVENUE, LOSS OF USE OF THIS PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF SUBSTITUTE PRODUCT, DOWNTIME COST, OR CLAIMS OF ANY PARTY DEALING WITH BUYER FOR SUCH DAMAGES, RESULTING FROM THE USE OF THIS PRODUCT OR ARISING FROM BREACH OF WARRANTY OR CONTRACT, NEGLIGENCE OR ANY OTHER LEGAL THEORY, EXCEPT AS EXPRESSLY PROVIDED ABOVE. THERE IS NO WARRANTY OR ANY OTHER KIND, EXPRESS OR IMPLIED, THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitation may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

If a problem with this product develops during or after the warranty period, you may contact your Distributor or Panasonic Customer Call Center. If the problem is not handled to your satisfaction, then write to Panasonic Corporation of North America at the address indicated above.

Customer Services Directory

Obtain Product Information and Operating Assistance; locate your nearest distributor, or make Customer Service and Literature requests by visiting our Web Site at:
us.panasonic.com/ventfans

or send your request by E-mail to:
ventfans@us.panasonic.com

You may also contact us directly at:
1-866-292-7299 Monday-Friday 9 am - 6 pm, EST.

Accessory Purchases

Purchase Parts and Accessories for Panasonic Ventilation Products by visiting our Website:

Consumers:
www.buypanasonicparts.com
or send your request by Email to: pstcparts@us.panasonic.com
You may also contact us directly at 1-866-292-7299 (Monday-Friday 8am to 6pm, EST.)

Distributors:
Send your request by Email to: pstcparts@us.panasonic.com
You may also contact us directly at 1-866-292-7299 (Monday-Friday 9 am - 6 pm, EST.)

Panasonic Consumer Electronics Company
Customer Service Group
2 Riverfront Plaza, Newark, NJ 07102